

AI Customer Success Services

The Dosanjh USA AI Customer Success Services provides clients with a methodical approach to enable AI Copilots. The initial consultancy service is tailored towards organizations that require a Discovery and Assessment Service to define a Scope of Work (SOW). The subsequent services further support the client with advanced services to ensure a successful engagement.

Each phase of the services engagement provides clearly defined outcomes from SOW proposal, to deployment and ongoing support utilizing runbooks. Success criteria, identified during the initial discovery phase, provides the metrics to ensure that the target objectives are understood, supported, measured and repeatable.

Discovery & Assessment

- AI Copilot Strategy & Organizational Requirements
- Data & LLM Review
- AI TRISM & Privacy
- **Outcome:** Scope of Work Proposal

Enablement & Deployment

- Development & Testing
- Implementation & Integration
- Onboarding & Training
- **Outcome:** Production Copilot

Support & Optimization

- Monitoring & Maintenance
- Managed AI Security Services
- Ongoing Advisory Services
- **Outcome:** Runbooks



About Dosanjh USA Inc.

Dosanjh USA Inc. (DUSA) headquartered in Silicon Valley, provides information technology services for medium and large enterprises. DUSA enables production ready cybersecure AI Copilots within a single day. Additional services include assessments for AI, data, cybersecurity, post-quantum cryptography, multi-cloud and workflow automation. DUSA also offers virtual CxO services to empower enterprises with leadership and direction. Learn more at www.dosanjhusa.com